



The Fusion Mobile pre-order app!

Hello,

We are excited to share with you our pre-ordering service that will allow you to purchase items from your school canteen using your computer/mobile phone.

From 6th January 2021, this will be the **only** way you can get your meal from the canteen, so you must make sure you follow the instructions below to access the Fusion app.

Your parents should have already received a letter about iPayimpact which is the new cashless system that the academy will be operating from January 2021. Once you have set up your account on iPayimpact and money has been credited to your account, you will be able to use the Fusion app to pre-order your daily meals. If you are in receipt of free school meals, your account will be credited by the school but you must still use the Fusion app to order your meals.

To access Fusion via a PC, please use this link : <https://fusion.crbcunninghams.co.uk/>

Getting started

Download the app

You can download the app by scanning the relevant QR code for your phone, or by searching 'Fusion Mobile' on your app store.



If you have problems finding the app, head on over to <https://connect.crbcunninghams.co.uk> for the download links.

Create an account

After you have downloaded the app, you will need to create your account that can be used to pre-order your food. On the login page, tap on the **Sign-up** option.

Next, either click on the **Scan Code** button and follow the on-screen instructions to scan your **onboarding code** below or simply type it in.

Your unique onboarding code:



«OnboardingCode»

Now, enter the e-mail address that you want to use for your account. Enter a password and choose a security question, providing an answer that you will remember (You'll need this if you ever forget your password).

Tap on the **Register** option and you'll receive an activation e-mail shortly afterwards. Follow the instructions in the e-mail to complete your registration.

Once activated, you can log into the app and start placing orders!

So, what can you do in the app?

Check your balance

That's right! No longer do you need to queue at a device in the school to check whether you have enough funds remaining to order that meal you've been thinking about; you can now check your balance at home or on the school bus, at any time of day.

Order your food in advance

Obviously, the most important part of a pre-order app is the ability to order your food in advance, and you can do precisely that. Choose when you're ordering for, and then choose from our tasty menus and we'll take care of the rest. **You will need to place your order before 8.00am on the day and you will need to ensure that you have sufficient funds on your iPayimpact account to place your order.**

Our canteen staff will then have your food ready and waiting for you to collect.

View your upcoming meal selections

If you've placed multiple pre-orders, it's easy to check what you've ordered from within the app. We'll show you all your meal choices.

What if I need help with the app?

We're hoping that the app is really easy to use, but don't worry, if you do run in to any problems you can always visit <https://connect.crbcunninghams.co.uk/help> to view a range of articles that should get you up and running in no time.

Kind regards,

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